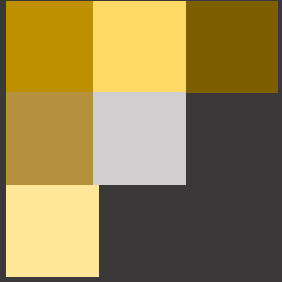


Sinolink
CONCIERGE



PRIVATE HEALTHCARE CONCIERGE & LIFE
MANAGEMENT SERVICE



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SUPPORT WHEN IT MATTERS



CONCIERGE SERVICES



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WHY US?



HOW IT WORKS?





ABOUT US

Sinolink Private Healthcare Concierge Service was founded, to give private patients and their families the support they need.

Our experience spans over a decade of working in the Healthcare industry, building strong partnerships in both Private and NHS hospitals.

We have seen first-hand the delicate nature of dealing with international patients who receive treatment in the UK.

We recognise this can be a stressful period, where time is of the essence with a sense of overwhelming challenges to keep up with day-to-day tasks for your patient and their family.



SUPPORT WHEN IT MATTERS

We understand that some of your patients may have concerns on travelling to London with language and culture barriers to overcome.

Sinolink Personal Support Concierge Service takes the non-medical stress of life away, allowing you to concentrate on your patient and we can help the patient and/or their family have an enjoyable stay London.

Our world class care team are on hand to manage and arrange your patients personal non-medical requirements.

Allowing you to focus on the medical side.





CONCIERGE SERVICES



TRAVEL & LEISURE

- Airport Transfers
- Hotel & Private Accommodation
- Private Transportation
- Sightseeing Excursions
- Dinner Arrangements
- Private Shopping Experience



WELLNESS

- Gym and Yoga
- Spa Services/ Hair and Beauty
- Dry Cleaning
- Gift Purchasing/Flowers
- Theatre Bookings
- Help with Packing



ADMINISTRATIVE TASKS

- Diary Management
- Translation/Interpreter Services
- Tax Refund Support





THE BENEFITS



IMPROVED

IMPROVED service offering for your clients. Stand out or match other private clinics by offering all-round seamless service for the patient and their family especially for international clients

GROW

Further GROW your reputation. Receive outstanding reviews by offering holistic patient care experience.

REVENUE

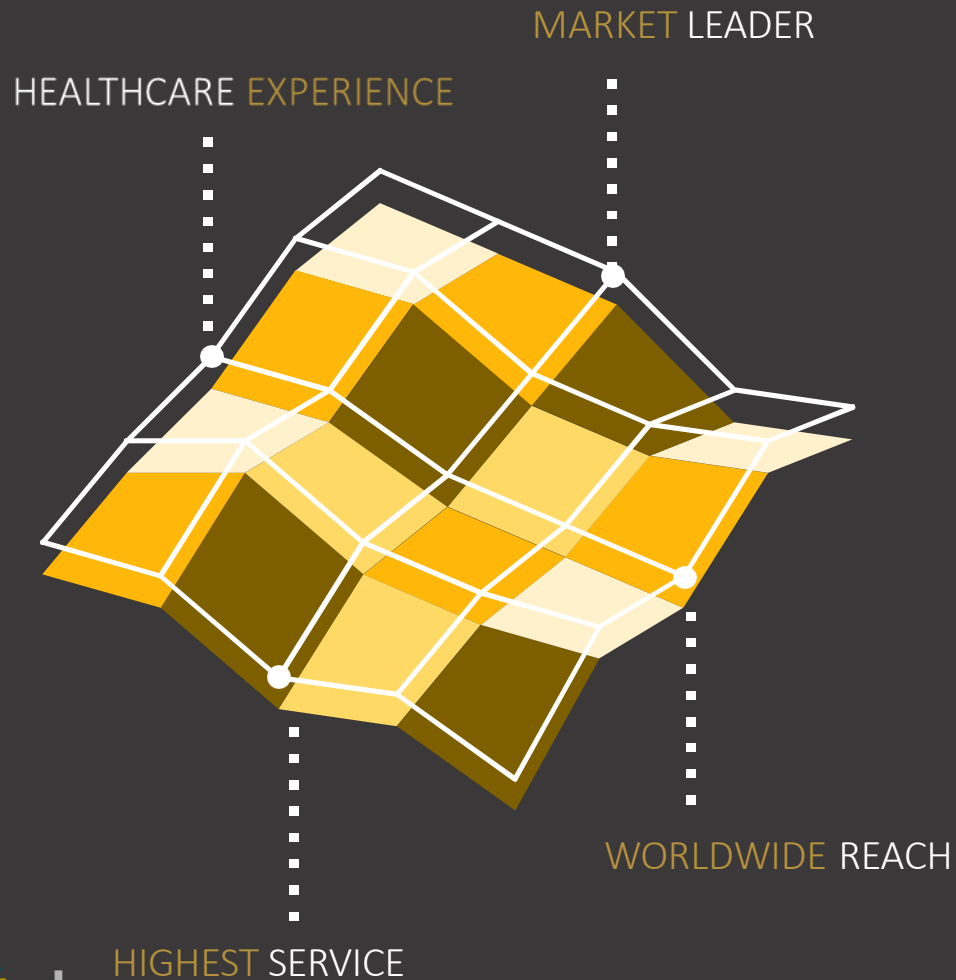
Increase REVENUE by attracting and retaining more clients as you will deliver the full service, generate more business and patient referrals.

WIN/WIN

You attract and offer your prestigious clinical services to your patients and we enable you to also offer a fully managed concierge service.
WIN/WIN



WHY US



HEALTHCARE EXPERIENCE

Over 10 years first-hand experience working within the UK Healthcare system and understand the delicate nature of dealing with patients needs. Sinolink Healthcare have been there every step of the way for our medical trainers (including CEO's and Chief of Staff) and have eliminated any concerns of travel to London.

MARKET LEADER

Sinolink Healthcare is the market leader in providing additional support services in public hospitals for high profile customers. These include: Royal Collages, Royal Free International, Imperial College Healthcare Partners, Bart's Health, UCLH, King's College Hospital and more.

HIGHEST SERVICE

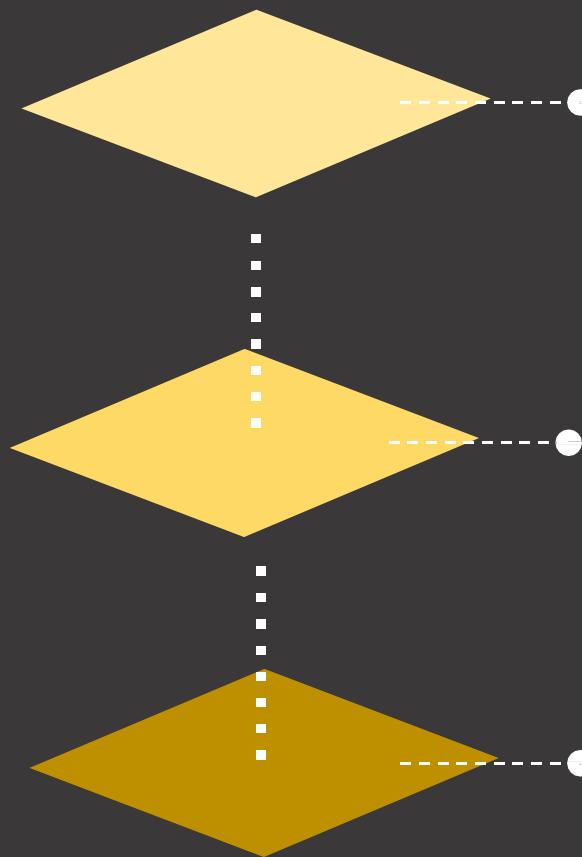
We thrive on providing the very highest service levels and reliability for our customers. Our world class concierge care team offers a full bespoke tailored service. Fantastic testimonials from our current Healthcare partners and concierge customers.

WORLDWIDE REACH

We are able to offer our service to clients from all over the world. We have established relationships already set up with hotels, transport companies, luxury shopping destinations, interpreter and translators. What your clients require, we provide.



HOW IT WORKS? 3 SIMPLE STEPS!



1. Sign up to join the “Sinolink Concierge Services” for private healthcare providers

2. We design your “Concierge Service” in line with your current webpage

3. Your practice now offers the “Sinolink Concierge Services” for your patients and we do the rest!



Sinolink

CONCIERGE

SERVICE & LIFE STYLE MANAGEMENT



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